

The Den - Parent Code of Conduct



Purpose

The purpose of this Parent Code of Conduct is to ensure a positive, safe, and respectful environment for all participants in the After School Club, including students, staff, and Parents/Carers. By adhering to these guidelines, Parents/Carers help support the club's mission to provide enriching and enjoyable experiences for all children.

Expectations

1. Respectful Communication

- Parents/Carers will communicate respectfully with club staff, volunteers, other parents, and students.
- Use appropriate language and tone in all interactions, whether in person, via email, or over the phone.
- Address concerns or conflicts calmly and constructively through the appropriate channels (e.g., speaking directly with the club coordinator).
- Ensure that conversations that are inappropriate for children are held privately with adults only.

2. Support for The Den Policies and Procedures

- Parents/Carers will familiarize themselves with and support The Den's policies, and procedures.
- Ensure children are dropped off and picked up on time to respect The Den's operational hours.
- Notify staff in advance of any absences, late pickups, or special circumstances affecting your child's participation.

3. Positive Role Modeling

- Model appropriate behaviour for children, including kindness, patience, and respect for others.
- Refrain from negative or disruptive behaviour, such as shouting, arguing, or undermining staff authority in front of children.

4. Safety and Supervision

- Ensure children arrive at and depart from the club safely, following designated drop-off and pickup procedures.
- Provide accurate and up-to-date emergency contact information and inform staff of any health or safety concerns regarding your child.
- Refrain from entering activity areas without permission to maintain a safe and focused environment for all participants.

5. Respect for Property

- Encourage children to respect club facilities, equipment, and materials.
- Report any damage or concerns about club property to staff promptly.

6. Conflict Resolution

- Address concerns or grievances directly with Anna Griffin or designated staff member in a private and respectful manner.
- Avoid engaging in confrontational behaviour with other parents, staff, or children during club activities.

7. Support for Inclusivity

- Promote an inclusive environment by respecting the diversity of all participants, including differences in culture, background, and abilities.
- Encourage children to treat all peers with kindness and fairness.

Consequences of Non-Compliance

- Failure to adhere to this Code of Conduct may result in a warning, temporary suspension, or termination of a child's participation at The Den, depending on the severity of the violation.
- Serious or repeated violations may lead to a meeting with club leadership to discuss further action.

Acknowledgment

By enrolling your child at The Den you agree to abide by this Parent Code of Conduct. We value your partnership in creating a positive and supportive environment for all participants.

For questions or concerns, please contact Anna Griffin on thedenclevedon@outlook.com

Date:17.06.25	Signed: AGriffin
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